CRRSAA (Corona Virus Response and Relief Supplemental Appropriations Act, 2021) Communication Plan

March 10, 2021

Text message to ALL eligible students a balance:

You are eligible for a CRRSAA Emergency Grant! Check your TCL email for details now.

Email message to students without a balance:

Dear First Last,

Technical College of the Lowcountry has awarded you a CRRSAA (Corona Virus Response and Relief Supplemental Appropriations Act, 2021) emergency grant in the amount of **INSERT AMT**.

To ensure you receive your CRRSAA emergency grant funds directly into your account in a timely manner, please complete the following:

- 1. Verify that your Bank Mobile information is correct.
- 2. If you do not have an existing account, create your Bank Mobile account here.

For additional information regarding the Corona Virus Response and Relief Supplemental Appropriations Act, click here https://www.tcl.edu/campus-life/campus-security/emergency/crrsaa-information/.

Contact the $\underline{\textbf{Business Office}}$ for questions or concerns.

Email message to students with a balance:

Dear First Last,

Technical College of the Lowcountry has awarded you a CRRSAA (Corona Virus Response and Relief Supplemental Appropriations Act, 2021) emergency grant in the amount of **INSERT AMT**.

Your have an outstanding balance due to the Technical College of the Lowcountry in the amount of **INSERT AMOUNT**. Students may, under certain circumstances, request the outstanding balance due be paid using funds awarded from the CRRSAA emergency grant.

To agree to have your CRRSAA grant applied to your TCL outstanding balance from Fall 2020 and/or Spring 2021:

- Click this link https://selfservice.tcl.edu/Student/Agreements to login to your TCL Self-Service account.
- 2. Approve your CRRSAA Authorization Contract.
- 3. CRRSAA Authorization must be submitted by 11:59 pm (ET) on March 17, 2021.

If the amount of your CRRSAA grant is more than your total past due amount, the difference will be refunded to you via your BankMobile account. To ensure that you receive your CRRSAA emergency grant funds directly into your account in a timely manner, please complete the following:

- 1. Verify that your Bank Mobile information is correct.
- 2. If you do not have an existing account, create your Bank Mobile account here.

For additional information regarding the Corona Virus Response and Relief Supplemental Appropriations Act, click here https://www.tcl.edu/campus-life/campus-security/emergency/crrsaa-information/.

Contact the **Business Office** for questions or concerns.

Technical College of the Lowcountry CRRSAA (Corona Virus Response and Relief Supplemental Appropriations Act, 2021) Authorization Contract

Students with an outstanding balance due to Technical College of the Lowcountry may, under certain circumstances, request the balance due be paid using funds from their CRRSAA emergency grant.

If you agree, funds from your CRRSAA grant will be applied to any past due balances from the Fall 2020 or Spring 2021 terms.

If the amount of your CRRSAA grant is more than your total amount due, the difference will be refunded to you via your BankMobile account.

By clicking "Accept" below, you authorize Technical College of the Lowcountry to apply funds from the CRRSAA emergency grant towards your outstanding Fall 2020 and/or Spring 2021 balance.